End-to-end order process

How an opportunity grows up to be a commission check.

You can start the process at any stage, and you can do different processes for different manufacturers if you need to. You may track some lines in more detail than others, and you may get different paperwork from different manufacturers (ex. orders, acknowledgements, POs, Quotes, Invoices, etc.) at different times.

End to End Overview

The end goal is to enter commissions received and match them against a PO or Invoice (or opp) to make sure you are getting paid for all the business you are generating. The following slides will give a detailed view of the document trail that can be created in Repfabric. The process can change by Manufacturer if necessary.



Create an AJ – convert to Opportunity

You can start the process <u>before</u> you create an Opportunity. If you've created an Activity Journal to document communication with the customer, you can convert it to an Opportunity with one click.

🔶 🔳 Companies Contacts Activity Jou	rnals Opportunities Messages Purchase Orders	🗷 🔊 🔽 GR-U		
Date :	Save Save and New Cancel Delete Send Email	← + →		
05-16-2023			0.0	
User :	Topic : Sales Call Plan			Convert to Opportunity
Gilda Radner - KK USER 🗸 🗸	Type : Sales Call Plan	~		Convert to Opportunity
Company: View Ner		Linkto		
Todd Enterprises LLC.	Generic Notes :	an event		
Attendees : New	More			
+ α				
A				
No attendees selected	Grand Rapids Manufacturing	🖾 🛃 🛄 👰 Follow Up 🛗 🎯 🦰		
Add Manufacturer/Principal	Test to push comments to an opportunity	^		

✤ You must "Save" the AJ for the "Convert to Opportunity" button to be available.

Linl	c Opportunities								2° X
Do y	ou want to push the AJ o	comments to the reporting comments of the fo	llowing opportunity?	Push Comments on Save	No				•
			(1 of 1) 🖂 🔇	1 > >	10 🗸				
~	Customer 1	Manufacturer/Principal Distributor 🕸	Topic ↓↑	Stage ↓↑	Status ↓↑	Follow Up 🗍	Next Step 🗍	Status ↓↑	
~	Todd Enterprises	Grand Rapids	How an Opp grows up to be a	Pending	Customer Info	05-09-2023		Open	
	LLC.	Manufacturing	commission check	0	Required				
			(1 of 1) 🖂 🔇	1 > ∦	10 🗸				-

When you create an AJ, and Repfabric finds an open Opportunity for the same Manufacturer/customer combination, this pop-up message will ask if you'd like to "Push AJ comments into the 'Reporting Comments' of Opportunity?"

Create an Opportunity

 Enter info into the header page ("Basic" tab) of an opportunity and save it. Leave the "\$ Value" blank and "Est. Annual Qty" as "1". Add at least one line item (see next page). Line-item details will populate the "Value" field. Pricing multiplied by quantity will equal (and populate automatically) in the "\$ Value" on the "Basic" page of the opportunity.

Summary	Save Cancel History				
Customer:	Basic Emails Attachments	Line Items Contacts Comments			
⊠ Manufacturer/Principal:	Primary Information				
(Contact not added)	Customer *	Todd Enterprises LLC.	Contact	[<u>Not selected</u>] Q Clear	
⊠ Distributor:	Manufacturer/Principal *	Grand Rapids Manufacturin	Contact	[Not selected] Q Clear	
(Contact not added)	Distributor	[Not selected]	Contact	[Not selected]	
⊠ itage:	+				
itatus:	Opportunity Details				
collow Up: 05-09-2023	opportunity ocano				
Value: 0.00	Торіс	How an Opp grows up to be a commission check			
onic:	Next Step				×
lext Step :	Stage *	Pending ~	Status *	Customer Info Required	v 🙆
	Sales Team	Team Gilda Radner Q	Watchers		
Description:					
opp Owner:	Opp Owner	Admin 🗸	Notify Watchers		
	Follow Up *	05-09-2023	Priority		5 🗘
	Potential (%)	0 🗘	Est Annual Qty	1	
	\$ Value	0.00	Prototype Date		
	Production Date		Competitor 1		
	Competitor 2		Туре	Select Type	~
	Lead Source	Self-Generated 🗸			
	Description				

Add Description here

Add line items to Opportunity

2. Add one or more-line items. Enter as much detail as you know. You do NOT have to have a part number at this stage. "Commission Rate" is not set in stone until commission is received.

Update Cancel Delete History Clone Relate	d Link to Job Li	nk to Project Linked Document	ts Schedules		
Basic Emails Attachments Line Items Contacts Co	omments				
New	Add/Edit Line Item				×
Status S Q Descripti	Update Cancel	n Fields Schedules			
No Line Item found	Part	GR9999 Q	Cust.Part#		
	Qty Per Unit	10	Cost	0.00000	
	Resale	55.000000	Commission Rate	10]
You can also link Repfabric to 'IS	Description	Large widget			1
Quotes' and/or 'Oasis.'	Status	Open	~		
	Update linked Q	uote line item			
This will allow you to bring in Quotes (and/or Jobs) from other systems					
you may use.					

Create a Quote from Opportunity

Optional: You can create a Quote using one or more of the opp line items. You can use the quote number generated by the system or enter a quote number manually.

			Contraction of the second											
Update	Cancel	Delete	History	/	Clone Related I	Link to Job Link	to Project	inked Documents	Schedules					
Basic	Emails	Attachments	Line It	ems	Contacts Comment	ts								
New													Copy into :	[Select] 🗸
		Status	S	Q	Description		Part		Cust.Part#	(Qty Per Unit	Resale		[Select] Samples
	Ope	en	×	×	Large widget	GR9999					10	55.000000		Quotes
										v				
		///////////////////////////////////////			Quotes					Ŷ				
					Save	Cancel								
				-	Quote Number:	QT00004539		Recipient:	Customer	~				
					RFQ No.:			Customer Ref.N	lo:					
					Quote Date:	05-02-2023		Expiry Date:	06-02-2023					
					Status:	Open	Close	Quote Status:	Draft	~				
					Application:			Owner	1					
					Bid/Buy:	Bid	~	FollowUp:						
					Comments:	Creating a quo	ote from line i	tems in an Opportu	inity					
										Less Options				6
											E .			U

Editing line item- include Quote line item in update

✓ Once you have created a Quote, a green check mark will show in the line item.

Update	Cancel Delete	Histor	у	Clone Related Lir	ink to Job	Link to Project	Linked Docun	nents Schedules							
Basic	Emails Attachments	Line	tems	Contacts Comments											
New													Copy in	to: [Select] 🗸	
	Status	S	Q	Description		Part		Cust.Part#		Qty Per Uni	t	Resale		Extended Amt	
	Open	×	~	Large widget	GR9									550	
	Open	×	×	Small widget	GR7	Add/Edit L	ine Item.						×	300	
			_			Update	Cancel						-		_
						Line Item	Custom Fi	ields Schedules							
						Part		GR99999	٩	Cust.Part#					
						Qty Per U	Jnit	10		Cost	0.00000				
						Resale		55.000000		Commission Rate	10.00				
						Descripti	ion	Large widget							
Ifve	u pood to up	data	thal	ino								4			
it on	do it in the	Onn		nity		Status		Open	~						
and	check the he	opp	Und	ato		Upd	ate linked Quo	te line item							
link	ed quote line	itom	"												

Create a PO from Opportunity line items

Optional: You can create a Purchase Order (a.k.a. order acknowledgement) using one or more-line items from the Opportunity.



Create a PO continued..

"PO No." and "PO Date" are required. Make sure to change the "Planned shipping date" if you know it. This may come in handy when running an export or "Backlog Report." You can enter the "Comm Rate" here, but it is not official until the commission check is received.

PO Generatio	n											×
Quote No.			Quote Da	te]				
PO No. *	050223		PO Date *		05-01-2023							
SO No.			SO Date]				- I
Comm. Rate	1.00											
					(1 of 1)	<	1	> H	5 🗸			
	Part ↓↑	Resal	e ↓î	Qt	y Per Unit ↓		Est Anr	nual Qty ↓↑		Total Qty ↓↑	Planned Qty ↓↑	Planned Shipping
												Date +1
✓ GR999	9	55.000000		10			1.00		10.000	0	10.0000	05-02-2023
					(1 of 1)	н <	1	> н	5 🗸			
						Gen	erate	Cancel				

Once you have created a PO from the opp, a number will appear in brackets next to the "Generate New" button. This will let you know how many POs are linked to this opp.



"Linked Documents" button

The "Linked Documents" button will show you all the items that are linked to each other. In the image below you can see the PO and the Quote created from this opp.

Companies Contacts Opportuniti	es Jobs Quotes	Activity Journals Commission	ble Purchase Orders	Sales/Comm by Produ	ict Details Products Master
portunity Details					
Summary	Update Cancel	Delete History	Clone Related L	ink to Job Link to Project	Linked Documents Schedules
Reporting:: 📀 Included	Basic Emails	Attachments Line Items	Contacts Comments	;	
Open/Closed: Open	Primary Information				
PO: Generate New (1) omer: Todd Enterprises LLC.	Customer *	Todd Enterprises LLC	Q	Contact	[Not sele
Linked Documents					×
Linked Documents					×
Linked Documents	. ↓↑ Doc. Dat	e ↓↑ Topic ↓↑	Customer ↓↑	Manufacturer/Principal	≭ ↓† Value ↓†
Linked Documents Type \$\$ Doc. No.	. ↓↑ Doc. Dat	e ↓↑ Topic ↓↑	Customer ↓↑	Manufacturer/Principal	¥ ↓† Value ↓†
Linked Documents Type ↓↑ Doc. No. Quote 99999KK	. ↓↑ Doc. Dat 05-02-2023	re ↓↑ Topic ↓↑ How an Opp grows	Customer 11 up Todd Enterprises LLC.	Manufacturer/Principal	★ ↓↑ Value ↓↑ 1367.50

Important notes for updating line items:

- When you update the Quote line item, it will NOT update the same line item in the Opp or PO.
- When you update a line item in the Opp, you can check the box to update Quote line items as well but it will not update the PO line items.
- When you update the PO line items, it will NOT update the same line item in the Opp or Quote.
- When you update the Opp line items, it will NOT update the same line item in the PO.

Closing an Opportunity

When there is no more follow-up required on an Opportunity, you can close it "Won," "Lost," or "Cancelled. In each case, you can add details "Closed Reason" and "Failed Reason" if lost/cancelled. **These options can also be created as a drop-down in "Subtables" menu.*



Closing an Opportunity continued...

When you close an Opportunity "Won," it creates a **copy** of the closed opp in "Commissionable **Transactions**." This will be the linked document with **NO** document number. For most **manufacturers**' rep agencies, this opportunity in "Commissionable Transactions" **will not be used for anything.**

*Electronics rep agencies often use this transaction to check off the list when they have been paid. This will allow them to see what is still "open" in "Won" opportunities. They may not see any other documentation from their manufacturers (PO, shipping notice or invoice number).

Close Opportunity				×				
Status Closed Reason Commissionable Transaction Total Price Save Cancel	• Won : 705.00	Lost Cancelled Date	06-23-2023					×
		Type ↓↑	Doc. No. ↓↑	Doc. Date ↓↑	Topic ↓↑	Customer ↓↑	Manufacturer/Principal	↓† Value ↓†
		Quote	99999KK	05-02-2023	How an Opp grows up	Todd Enterprises LLC.	Grand Rapids Manufa	1367.50
		Comm. Trans.	051223-1	05-12-2023	How an Opp grows up	Todd Enterprises LLC.	Grand Rapids Manufa	705.00
		Comm. Trans.		06-23-2023	How an Opp grows up	Todd Enterprises LLC.	Grand Rapids Manufa	705.00
		Purchase Orders	KK0501023	05-01-2023	How an Opp grows up	Todd Enterprises LLC.	Grand Rapids Manufa	795.00

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PO Module

- A. You can use the PO Module to keep track of all PO details (ship date, invoice #, invoice date):
 - Recommended: Use the "Line Item" tab to "Ship" the line items and enter shipping details (Qty, date shipped, invoice number, invoice date. See next slide). This will create an "Invoice" in "Commissionable Transactions" that can be matched & reconciled against commissions imports (or "Bulk Reconcile" if you enter commission check info manually).
 OR Change "Basic" page "Status" from "Ordered" to "Acknowledged." Or "Partially Shipped" or "Fully Shipped" (changing the status on the "Basic" tab of the PO will NOT create an "Invoice" in "Commissionable Transactions" to match and reconcile against sales & commissions import (or "Bulk Reconcile").

How an Opp grows up to be a commission check	Primary Information				•		
Value : 795.00 Timeline	Manufacturer/Principal *	Grand Rapids Manufacturing	Billboard Message		+2	Ordered	ī
Ordered 2 1	Distributor						1
PO No.: KK0501023	Sales Team	Team Gilda Radner Q	Secondary Customer Sales Team			Ordered Partially Shipped	
Acknowledged	Transaction Details					Fully Shipped	
Commission Paid	Topic Quote Number	How an Opp grows up to be a commission check	Quote Date	05-01-2023		Fully Shipped	
Created: 05-10-2023 01:08 PM	PO Number *	КК0501023	PO Date *	05-01-2023		Acknowledged	
Last update: 05-12-2023 12:10 PM	Total Amount	795.00	Status	Ordered	~		
ay i saintini	Commission Rate % Projected Commission	10.00 79.500	Net %	Ordered Partially Shipped			
	Direct Commission			Acknowledged			
	Load from a saved rule Fetch from Sales Team			Sales Rep	Add Sales Rep Allocation %	15	

Split Shipment of PO line items

As you receive information on products shipping, you can "Ship" the line items (you can ship line items individually or together).

1. If it is a partial shipment, use the "Split" button (scissors icon). To create one line item with quantity that is shipping and a second line item to show the remaining items to ship.



Split Shipment of PO line items

2. Enter the quantity that is shipping now, and it will create a second line items showing unshipped quantity.

Split Line Item For Partial Shipment											
Ordered Qty. Planned Qty.	15.000 15.000										
Qty. for Current Shipment *	10 Split Cancel	<i>li</i>									

Line I	tem Details									Add Shi	p Selected
•											•
		Part ↓↑	Description ↓↑	Odr.Qty. ↓↑	Pln.Qty. ↓↑	Shp.Qty. ↓↑	Pln.Date ↓↑	Shp.Date ↓↑	Shp.Status ↓↑	Acct.Date ↓↑	Standard F
	🖉 🛍 🛍 🔀	GR7777-Std	Small widget	15.000	10.000	0.000	05-10-2023		Not Shipped	05-01-2023	
	🖉 🛍 🛍 🔀	GR8888	Medium widget	15.000	15.000	0.000	05-10-2023		Not Shipped	05-01-2023	
	🖋 🛍 🔁 😹	GR7777-Std	Small widget	15.000	5.000	0.000	05-10-2023		Not Shipped	05-01-2023	17

Ship PO line items

**if you don't need to ship line items, skip to slide 20*

- 3. Check off the line items that are shipping. Click the "Ship Selected" button.
- 4. Enter the "Shipped Date," "Invoice Number," and "Invoice Date." Click "Post."

Lin	e Item Details									Add Sh	ip Selected
•										_	•
C		Part ↓↑	Description ↓↑	Odr.Qty. ↓↑	Pln.Qty. ↓↑	Shp.Qty. ↓↑	Pln.Date ↓↑	Shp.Date ↓↑	Shp.Status ↓↑	Acct.Date ↓↑	Standard F
•		GR7777-Std	Small widget	15.000	10.000	0.000	05-10-2023		Not Shipped	05-01-2023	
•] 🖉 💼 🔁 💌	GR8888	Medium widget	15.000	15.000	0.000	05-10-2023		Not Shipped	05-01-2023	
	🖌 🛍 🖓 🔀	GR7777-Std	Small widget	15.000	5.000	0.000	05-10-2023		Not Shipped	05-01-2023	

If you want to be able to see this invoice on all "Sales" reports as soon as you "Post," check the "Sales" box.

If you want to be able to see the invoice on all "Commission" reports as well, as soon as you "Post," click the "Commissions" box. This is NOT recommended. It will show up on "Commissions" reports when you import "Commissions" or use "Bulk Reconcile" to record your commissions payments that match up with this transaction.

Ship Line Item		
Shipped Date *	05-12-2023	
Invoice Number *	051223-1	
Invoice Date *	05-12-2023	
Allow Partial/Over Shipment		
Generate	Sales Commission	
	Post Cancel	

Shipping status and "Linked Documents" button

The line items will now show as "Shipped," and the "Linked Documents" button will show the invoice that was created in "Comm. Trans (Commissionable Transactions)."

1111											
Cancel	Delete	Generate PDF	Linked Documents								
Basic	Line Items	Comments	Attachments	Opportunities	Emails						
Line	e Item Details									Add S	hip Selected
4											•
		Part ↓↑	Description $\downarrow\uparrow$	Odr.Qty. ↓↑	Pln.Qty. ↓↑	Shp.Qty. ↓↑	Pln.Date ↓↑	Shp.Date ↓	↑ Shp.Status ↓↑	Acct.Date ↓↑	Standard F
	🖌 💼 🔁 🔀	GR7777-Std	Small widget	15.000	10.000	10.000	05-10-2023	05-12-2023	Shipped	05-01-2023	
	🖋 💼 🔁 🔀	GR8888	Medium widget	15.000	15.000	15.000	05-10-2023	05-12-2023	Shipped	05-01-2023	
	🖉 🛍 🕅 🕅	GR7777-Std	Small widget	15.000	5.000	0.000	05-10-2023		Not Shipped	05-01-2023	
$\overline{\mathcal{N}}$	Linked Docu	iments					Link	to Oppo	rtunity Quotes	Job	×
	Type ↓↑	D	oc. No. 🎼	Doc. Date	ļţ	Topic ↓↑	Custome	er ↓↑ M	lanufacturer/Principa	l ↓↑ Value	ļ†
	Opportunity			05-09-2023	How	an Opp grows u	p Todd Enter	prises LLC.	Grand Rapids Manufa	1	1292.50
	Comm. Trans.	0512	23-1	05-12-2023	How	an Opp grows u	p Todd Enter	prises LLC.	Grand Rapids Manufa	1	705.00
	Quote	9999	9KK	05-02-2023	How	r an Opp grows u	p Todd Enter	prises LLC.	Grand Rapids Manufa	1	1367.50
SEL S											h

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- B. If you do NOT receive a notice of shipment and an invoice number, you can import sales & commissions from an Excel sheet.
 - 1. "Data Management" > "Import Transaction" > "Load Data" > choose "Sales & Commissions."
 - 2. Use "Match & Ship" in PO screen to check off POs against the recently imported sales & commissions numbers. *See separate tutorial on "How to use 'Match & Ship' in PO Module."*

Import Process	Select File and Load Data Manufacturer/Principal	ABB ELDS		٩					
Split npany Aliases	Import Type (Import From File Data import starts from line # Select a file (.xls, .xlsx or .csv) and cli Choose File Load Data Map & Import	Commission	Sales and Commission	Import From Budde	Lood Lood Purchase Ord New E	Danies Contacts ders Backlog Report Ma	Opportun atch and Ship	ities Jobs Export	
		Match and s	Ship ^{nd Ship}		Show All	By Line Item) By Header	Load Unship	ped
						_			- H.
		4		K <	1 2 3 4 5 > M				
		∢ PO No. ↓↑	PO Date ↓↑	Manufacturer/Principal 1	1 2 3 4 5 ≯ M Customer ↓↑	Part Number ↓↑	Pln.Date ↓↑	Pln.Qty ↓↑	► Tota
		 PO No. ↓↑ 12345 	PO Date ↓↑ 10-20-2022	Manufacturer/Principal 1	1 2 3 4 5 ➤ ▶ Customer ↓↑ (Training) Short Circuit Technology Inc.	Part Number ↓↑ A	Pln.Date ↓↑ 10-20-2022	Pln.Qty ↓↑ 100.000	► Tota
		 PO No. ↓↑ 12345 123 	PO Date 1 10-20-2022 03-08-2023	Manufacturer/Principal 1	1 2 3 4 5 > M Customer I (Training) Short Circuit Technology Inc. Coyote Pyrotechnics CUST	Part Number ↓↑ A A35444	Pln.Date ↓↑ 10-20-2022 03-08-2023	Pln.Qty ↓↑ 100.000 100.000	▶ Tota

Transa

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Re-Aliasir Error List Reproces Import Co There are 2 ways to get commission numbers into Repfabric so you can match them against "POs" in PO Module or against "Invoices" in Commissionable Transactions:

- 1. Import "Commissions" (or "Sales & Commissions") in "Import Transactions" screen. You can set up the criteria Repfabric uses to "auto-match & reconcile" (see next slide) invoices you have in "Commissionable Transactions." This can be set up separately for each manufacturer.
- 2. Use "Bulk Reconcile" in "Commissionable Transactions" to record a check and "match & reconcile" the paid invoices by hand.
- ✤ You can do different options for different manufacturers if you need to.



If you are going to "Import Commissions" and you have "Invoices" in "Commissionable Transactions," you can set up criteria to "Auto Reconcile" for each manufacturer.

Transactions Import							✓ Help ✓ Create
Import Process	Aliasing Process				[Browse Ali	as]	Setup Auto Reconciliation
Import Log	0					-	
Load Data	Show data for batch		Summary	Cleared Amt.	Unresolved Amt.	Total Amt.	Post Cleared Data
Map & Import			Sales:	0	44,000	44,000	Alias Multiple Customer
Aliasing	1/5 Q	Export	Commission:	0	4,400	4,400	
Re-Aliasing							Assign Direct Commission
Error List							Add new products to the products master list



Different Flow options starting w/Opportunity:

- 1. Generate PO from Opp
- 2. Import Sales & Comm
- 3. Use "Match & Ship"



	FROM:		TO:	
1111111	HEAT HANK HEAT HANK HANK HEAT HANK HANK HEAT HANK HANK HEAT HANK H	112211.	CLENT WE CLENT ON MARKING MARKINA MARKINA MARKINA MARKINA MARKINA MARKINA MARKINA MARKINA MARKINA MARK	
	FOR:			
Mart	Stock, Britan	- Gay	List Pilut	78.0
	SOME SERVICE		20.36	20.00
	ITEM BOLD		45.38	48.00
	AVOT-ER-SISRACE		95.08	88.00
. 6				
- 5				
÷				
Ż				





1. Generate PO from Opp

2. Ship line items in PO Module

(Creates "Invoice" in "Commissionable Transactions")

3. Use "Bulk Reconcile" in "Commissionable Transactions."



ditta A.or (cyllon) Kiri (cyllon) Jing Y, Ni San Alan	Solar - Crank Vr / Solar - Crank Vr / Grank Solar - Solar - Solar - Solar - Solar - Solar - Solar - Solar - Solar
Ann the Development	Seal
Man at Casto population. Interprete in the Description	los n di los n di tean



Bulk Reconcile Commissions

1. Generate PO from Opp

2. Ship line items in PO Module

(Creates "Invoice" in "Commissionable Transactions") Import Sales & Comms and set up Auto Match & Reconcile.







Import Commissions

Different Flow options starting w/Purchase Order:

- 1. Create PO in PO Module
- 2. Import Sales & Commissions
- 3. Use "Match & Ship" in PO Module







1. Create PO in PO Module

2. Ship line items in PO Module

(Creates "Invoice" in "Commissionable Transactions")

3. Use "Bulk Reconcile" in "Commissionable Transactions"







Bulk Reconcile Commissions

1. Create PO in PO Module

2. Ship line items in PO Module (Creates "Invoice" in "Commissionable Transactions")

3. Import Sales & Commissions use Auto Match & Rec

	ERONA.		-	
	HOUT NOUS HOUSECUMENT BOOTS FENS BOOTS FENS BOOTS FENS BOOTS FENS BOOTS FENS SECURE SECURE VENSION SECURE VENSION SECURE VENSI	112114	GLENT WAS GLENTOOM BRIEDOW BRI	
_	FOR:			
-	Acces, Berlan	- 14	List Pille	-
	SOME SCHOOL		45.10	48.00
	ALCON BE STRACT	- 12	45.00	
- 2				
- 2				





Import Sales & Commissions Choose the path your company will use for each manufacturer. You may need to change the order of the icons to make your exact path.

